

# Issue Log

PROJECT NAME: Digital by Default

Version No: 1

Date Issued: 6 January 2016

Issue No	Type	Description	Date Identified	Author	Resolution	Last Updated	Status (Open/Closed)
01	I	Issue that the form provider could not commit to the contract and produce Benefits online forms.	15/10/2015	SC	A project plan was put in place from the form provider, with strict timelines and SCDC put resources into the project too. Benefits forms are now online.	01/01/2015	Closed
02	I	JDi could raise their charges for implementing a full disaster recovery solution, to provide protection from DDOS attacks.	01/01/2015	SC	JDi have a workaround for DDOS attacks which is cost effective. This will be monitored over the year, there should be no sufficient website loss.	01/01/2015	Open
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Type: I = Issue or Question, R= Request for Change